

Why is it required to provide the identity document of all adult guests at checkin?

The Tourism Law of the Republic of Lithuania, with its latest amendments coming into effect on January 1, 2025, states that: "Guests, except for minors traveling with them, must confirm their identity by presenting a valid identity document to the accommodation service provider." Therefore, accommodation providers comply with this legal requirement.

During registration, the collected data will be securely stored in the "E. tourist" subsystem of the National Tourism Information System, where the data will be anonymized and used for statistical purposes without violating the General Data Protection Regulation (GDPR).

What data will be entered into the system?

The primary data to be entered include: your first name, last name, date of birth, document number, and the country that issued the document, as well as the start and end dates of your stay.

Additional data may also be included: the country and city you are traveling from, the number of minors traveling with you, the purpose of your trip (work, leisure, health, or other), and whether you are traveling with a tourist group (via a travel agency). You may also provide your address if requested by the accommodation provider, but this is not mandatory.

Is this data secure?

Yes, the data is securely stored in a state information system, ensuring the same level of protection as other critical state information systems. Additionally, once entered into the system, the data is encrypted, and your name and surname will not be visible. Each guest is registered in the system with a separate card, and no records are kept of accompanying adult persons or room numbers. The data will be used solely for statistical purposes.

Can the accommodation provider send me a link and ask me to fill in the information?

Yes, this is one of the system's functionalities. The system can generate a link that the accommodation provider can send to you, allowing you to fill it out before your arrival.

What type of document is acceptable?

For international travellers an identity card or a passport is required.

If no identity document is presented upon check-in, the accommodation provider has the right to deny services.